Minebea intec
The true measure

Global Service Processes Manager (m/f/d)

Minebea Intec GmbH searches for an employee to start as soon as possible in Hamburg
on the basis of 35 hours per week (full time)

Global Service Processes Manager (m/f/d)

Minebea Intec is a leading manufacturer of industrial weighing and inspection technologies. With its headquarters in Hamburg, Germany, for about 150 years our company has been offering products and services which have become synonymous with innovation, performance and reliability. Our product portfolio includes platform scales, load cells, vessel and silo scales, checkweighers, metal detectors, X-ray inspection systems and user-friendly software solutions. With around 1000 employees worldwide, 19 sites and a network of over 200 certified distribution partners we are a global player in our industry.

What the job entails:

- Oversight and direction for all the service processes for all Minebea Intec service organisations world wide
- Maintain and develop procedures to harmonise service processes and ensure applicability
- Ensure that each service organisation follows service procedures and generate the local and global KPI data
- To provide support and training to internal staff on the service processes
- To work in close collaboration with finance and controlling department
- To work in close collaboration with information and technology department

You have:

- Successfully completed in the field of information technologies or compatible
- Professional experience in SAP and especially in the service module
- Knowledge and experience in cloud-based digital applications with SAP interactions
- Distinct communication skills and analytical skills
- High level of written and spoken English and German, other languages especially French preferable
- Must be willing to travel internationally

What we offer:

- A family friendly working environment with flexible working hours and 30 days of holiday
- Holiday and Christmas pay as well as special payments under the collective agreement and the possibility of a company pension scheme
- Medium-sized company, embedded in an international group of companies

Our Brand Values!

Leading Technology – Trusted – Intuitive – Professional

arbeitsschutz partnerschaft Hamburg

Please apply with an English CV and cover letter.

Are you interested?
Learn more about the benefits of Minebea Intec as an employer and apply for the job on our job portal

www.minebea-intec.com/en/career

Your contact
Franziska Wriedt
Phone: +49(0)40.679.60.157