




Customer Relations Representative (m/f/d) - B2B Germany

Referenznummer
Stand: 14.02.2024

Ausschreibendes Unternehmen:
Pandora EMEA Distribution Center GmbH

Standort:
Pandora EMEA Distribution Center GmbH
Hans-Duncker-Straße 14

Art der Stelle:
1 Stellenangebot 

Beschäftigungsbeginn:
ab sofort

Anstellung:
Vollzeit

Berufsfelder:
Büro / Verwaltung /
Finanzwesen
Logistik
Marketing /
Kommunikation /
Design
Vertrieb / Verkauf
Sonstige Berufe

Ansprechpartnerin:
Frau Jasmin Lahann
Admin Coordinator

WE

DELIVER - YOUR AREA OF RESPONSIBILITY WITH

Customer Relations Representative (m/f/d) - B2B Germany

Pandora EMEA Distribution Center GmbH, 21035 Hamburg

US IS

- After a training phase, you will be the first point of contact to handle communications via email and calls delivering proactive customer service and feedback to inquiries within promised response times
- Handle and resolve inquiries in a professional manner following established policies in different languages
- Ability to work independently, while having a strong team ethos with a can-do approach
- Understand the policies and customers' needs of the markets you support, and be able to flex these to ensure high customer satisfaction

WE DREAM - YOU SHINE WITH IT

- Experience in a customer-facing role would be an advantage – virtual or in-person
- High Motivation and Engagement
- You speak German at a native level and possess fluent verbal and written skills in English
- Further language skills are an advantage
- Strong written and verbal communication skills
- Resilience against stress and great teamworking skills
- Reliability and a strong Can-Do-Attitude
- You have basic knowledge of MS Office 365
- Working knowledge of Zendesk or Salesforce Service Cloud is desirable

WE CARE - WHAT AWAITS YOU WITH US

Our employees are an essential part of our success. That's why we offer you a fair salary of **2,530 gross/month**, a modern workplace, many opportunities for personal and professional development and attractive additional benefits such as:

- Employee discounts on Pandora products
- Free breakfast and lunch and free drinks

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- Free monthly massage
- Public transport ticket subsidy
- Online bonus platform and discount on gym membership
- Company events and team activities
- Working hours currently from Monday to Friday between 8.30 am and 5.00 pm (40 hour week)
- Possibility for limited working from home

WE DARE - JOIN OUR TEAM!

Apply now and become part of the Pandora family.

It's important to us that everyone feels they belong, regardless of ethnicity, gender, disability, religion, belief, age or sexual identity.

We look forward to hearing from you!

You can find more information about our company here: Welcome To Pandora Group

Pandora EMEA Distribution Center | Hans-Duncker-Straße 14 | 21035 Hamburg

Ihre Ansprechperson:

Pandora EMEA Distribution Center GmbH

Frau Jasmin Lahann

Dieses Angebot auf Karriere Hamburg aufrufen:

<https://www.karriere-hamburg.de/stellenangebot/652517>